(i) Kussand

This is what the BBC does best

know when my mum's crying because she gets a different col-oured face," says Natasha, the angelic nine-year-old in Brian Woods's new documentary, Jobless, which goes out on BBCI next week.

It's not been the finest week for the BBC, as it announces £6m of cuts. No one can be happy that staff jobs are threatened. But I can't help being heartened by the promise that it will concentrate on more quality drama, documentary, culture and arts.

Woods's film – a small gem about the pain that ordinary families undergo, when one or both parents lose their jobs – is eaxetly what the BBC does best. It's beautifully filmed and never worthy. Like Jason Reitman's *Up In The Air*, it mirrors exactly how you would feel if the rug was pulled at work tomorrow. But it would be all too easy to miss it in the *Radio Times* – it goes out in the graveyard slot of 10.35pm.

The documentary is a companion piece to Woods's Evicted (2007) and Bust (2009) – both of which looked at the impact of major life changes through the eyes of the children. It gets you to watch the unwatchable – who needs a downer about unemployment on Tuesday night? – but also leaves you moved and inspired. Decent relationships can pull through adversity. Women sometimes come out of the recession as empowered breadwinnners. It's amazing how perceptive – and grown-up – children can be.

A multi Bafta-winning factual filmmaker; Woods takes us behind the jobless satistics and gets under the skins of his real-life subjects. His work is detailed, painterly. He understands kids have a wonderful naive wisdom. As eight-year-old Hannah says: "We don't tell people about mummy and maddy losing their jobs, because they'll just tell their mummies and then mum will get embarrassed." It's the direct antithesis of car-crash docureality TV, such as Wife Swap and Tower Block of Commons, where everything is speeded up in the blender.

Because Woods cares about ordinary working-class people, who have advanced up the career ladder (often without formal college qualifications) to earn a pretty decent living, only to have it taken away overnight. There's not a celebrity in sight. But this is proper edge-of-your-seats drama.

As he explains: "The bottom line is there are three key secrets to making any film – drama or documentary – watchable: casting, casting and casting... The film is only as good as the people who generously agreed to be in it; that it succeeds in giving us an insight into this painful world is all credit to them."

Back in the day with observational documentaries such as 40 Minutes and Modern Times, we were allowed a proper narrative arc that paid ordinary people respect on TV. We've lost it. No wonder when programme-makers have to compete with marathon sport and dancing on ice.

But maybe that can change. Shows with "public-service value" don't have to be dull or unwatchable. Yesterday on the *Today* programme, National Theatre artistic director, Nick Hytner argued persuasively that in a climate of *X-Factor* and *Come Dine With Me*, the BBC have every excuse to aim higher: "I believe, unfashionably, if it's good enough they'll watch."

Tune into *Jobless* on Tuesday night and prove him right.

HOW ON earth does Lady Gaga eat dinner? Full credit to milliner Philip Treacey for giving us a surrealist eyeful this week. But anyone else ever managed soup with a lobster on their head?